

Australian Colleges of Further Education Pty Ltd trading as
Australian Healthcare College (AHC)
ABN 24 106 939 388 (RTO Code: 31717,
CRICOS Provider Code: 03327G)



AUSTRALIAN
HEALTHCARE COLLEGE



AHC CRICOS COURSE GUIDE

CHC52015 - Diploma of Community Services

CRICOS Code: 097858C

Course Overview

This qualification reflects the roles of community services, case management and social housing workers involved in the managing, coordinating and/or delivering of person-centred services to individuals, groups and communities. To achieve this qualification, the candidate must have completed at least 100 hours of work as detailed in the Assessment Requirements of units of competency.



ahconline.edu.au



Job Opportunities

Job roles that may be available to you after successful completion of the course include:

- » Aboriginal Housing Worker
- » Aboriginal Neighbourhood House Coordinator
- » Assistant Community Services Worker
- » Assistant Community Worker
- » Care Team Leader
- » Case Coordinator (Community Services)
- » Case Coordinator (Disability)
- » Community Access Coordinator
- » Community Care Manager
- » Community Development Worker for Social Housing
- » Community Housing Resources Worker
- » Community Housing Worker
- » Community Program Coordinator
- » Community Recreation Coordinator
- » Community Services Coordinator
- » Community Work
- » Coordinator Community Worker
- » Coordinator of Volunteer Work
- » Disability Team Leader
- » Early Intervention Worker
- » Family Services Coordinator
- » Family Support Worker
- » Housing Assistant
- » Housing Manager
- » Pastoral Care Counsellor
- » Pastoral Care Worker
- » Senior Youth Worker
- » Support Facilitator (Community Services)
- » Support Facilitator (Disability)
- » Team Leader
- » Welfare Support Worker
- » Youth Housing Support Worker



Entry Requirements

1. Students must be 18 years of age or over.
2. Students are required to successfully complete the Language Literacy and Numeracy test and achieve Level 3 in the Australian Core Skills Framework across reading, writing, learning, oral communication and numeracy skill. Prospective International students who provide an IELTS of 5.5 or its equivalent will be deemed as meeting the English language entry requirements.
3. Satisfactorily complete a pre-training review interview to determine student's suitability for the chosen course.
4. Students are required to be physically fit to carry out some tasks as required by the course.
5. Students are required to have access to a computer and internet in order to complete assessments and read information on the units of competency.
6. Additional entry requirements may apply to specific qualifications.



Course Pre-Requisites

There are no pre-requisites for this course.



Intakes

Please contact AHC for course intake information or visit: <https://acfeonline.edu.au/academic-calendar/>



Course Duration

Total: 107 weeks **Learning:** 91 weeks **Holidays:** 16 weeks



Delivery Methods

A flexible blended environment applies, through our face-to-face, online system. Student delivery will be broken down into learning weeks, assessment weeks, holidays weeks for each qualification. Students will have trainer directed study and also self-pace is highly recommended. International students are required to do 20 hours of study per week.



Fees

SAU 16,000 (includes a \$250 non-refundable application fee). All costs associated with work placement including the list in the Work Placement section is the responsibility of the student.



Work Placement

To gain this qualification successful completion of at least **100 hours work placement** at an accredited community services facility. Students will be informed of this at the interview. You will be responsible for finding an accredited/approved facility for the work placement component. Once you have found the facility the RTO will assist you to finalise this arrangement. The RTO will also engage with the facility on your behalf to ensure it meets the workplace requirements for your supervision, insurance and assessment.



How to Enrol

Applying to AHC is easy. You can submit your enrolment application any time at ahconline.edu.au/enrol or call the Gold Coast campus on **+61 1300 656 693** or the Sydney campus on **+61 1300 083 832**. You will be contacted by AHC to arrange a follow up appointment for a pre-training review. Once we receive your enrolment form, we will send you a Letter of Offer including all the enrolment conditions. When you accept it and return a signed copy along with payment, we will secure your place.

NOTE: THIS IS NOT PAID WORK.

Students will be required to pay additional costs associated with work placements including:

- Work placement fee may be charged by the host employer (if applicable)
- Uniforms for participation in workplace: Long black pants, black enclosed shoes

Before the work placement can be done, you will need the following:

- National Police Check (may require one from your country)
- Blue Card or Working with Children Check (depends on Australian States Requirements)
 - » Complete the form as a student with our administration team
 - » No cost for application as a student
- Copy of your up-to-date immunisation (if requested by employer)
- Flu Vaccines (highly recommended)
- Hep B Vaccines (highly recommended)



Locations

Gold Coast

10 Scarborough St
Southport, Gold Coast
Queensland 4215
+61 1300 656 693

Sydney

Level 2, Queen St
Auburn, Sydney
New South Wales 2144
+61 1300 083 832



Study Pathways

This qualification has pathways for further study in:

- CHC62015 - Advanced Diploma of Community Sector Management
- Further study options can open pathways to progress towards a career in nursing and positions as a Program Coordinator or in Aged Care Management.



Course Outline (Units of Competency)

Total number of units = 16

- 8 core units
- 8 elective units

Core Units

CHCCS007	Develop and implement service programs
CHCCOM003	Develop workplace communication strategies
CHCDEV002	Analyse impacts of sociological factors on clients in community work and services
CHCDIV003	Manage and promote diversity
CHCLEG003	Manage legal and ethical compliance
CHCMGT005	Facilitate workplace debriefing and support processes
CHCPRP003	Reflect on and improve own professional practice
HLTWHS004	Manage work health and safety

Elective Units

CHCADV002	Provide advocacy and representation services
CHCCDE011	Implement community development strategies
CHCCSL002	Apply specialist interpersonal and counselling interview skills
CHCDFV006	Counsel clients affected by domestic and family violence
CHCGRP002	Plan and conduct group activities
CHCMHS001	Work with people with mental health issues
CHCMHS013	Implement trauma informed care
CHCCSM006	Provide case management supervision



Assessments

To be assessed as competent, learners need to provide satisfactory evidence to all the assessment requirements relating to their knowledge and skills relevant to the unit of competence.

Assessment methods may include:

- Written activities
- Case studies
- Projects
- Role plays/observations
- Practical work placement



Enrol Now

ahconline.edu.au/enrol